

# 2025 NHS Staff Survey for bank only workers

The NHS Staff Survey for bank only workers is carried out every year to improve the experiences of in-house bank workers across the NHS, with questions aligned to the NHS People Promise.

Nearly **19,000** bank only workers from **146** NHS organisations\* took part in the 2025 survey.

## Staff reward



**35%**

of bank workers were satisfied with their level of pay



**34%**

▲  
2024

## Career development



**41%**

of bank workers said there are opportunities for them to develop their career in their organisation



**46%**

▼  
2024

## Experience of physical violence



**24%**

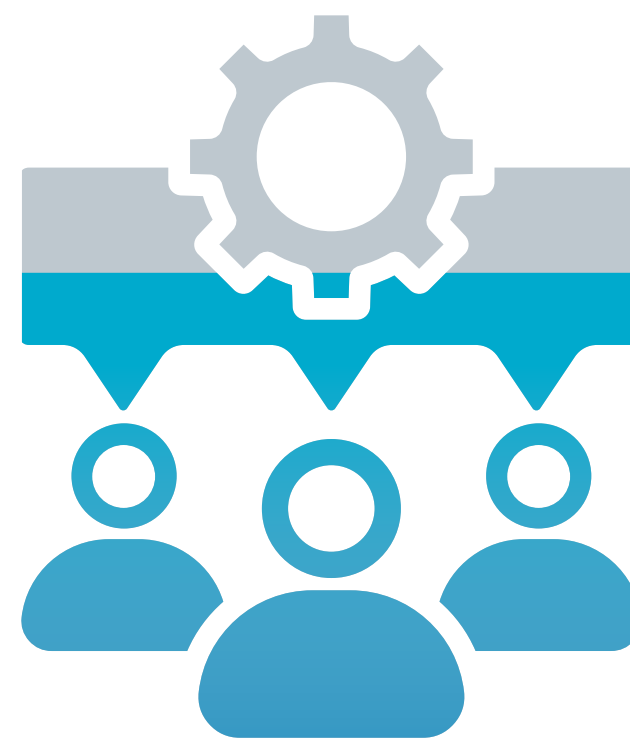
of bank workers experienced at least one incident of physical violence in the last 12 months from patients or other members of the public



**25%**

▼  
2024

## Working together



**65%**

of bank workers said teams within their organisation work well together to achieve their objectives



**64%**

▲  
2024

## Errors and near misses



**28%**

of bank workers saw errors, near misses, or incidents that could have hurt staff and/or patients in the last month



**29%**

▼  
2024

\*Results based on 140 NHS Trusts only

The **highest quality** person centred care for all, **always.**

