

# Exit Interviews

Low staff turnover results in a more experienced, collaborative and engaged workforce. There is no better way to predict the causes for staff leaving than getting the feedback from those who have decided to move on.

## Exit interviews:

- Give clear reasons for employees leaving their job
- Identify what your organization does well
- Identify areas of improvement
- Part company on good terms

## Our solution:



**Online survey** sent directly to staff work, or personal emails



**Tailored, easy to use reporting** options to display benchmarking and previous data



**Identify improvement** areas and drive engagement



**Customisable questions** and language to suit your organisation and culture



**Fully managed process** so all staff communications can go directly through us



**Flexible pricing;** all-inclusive packages with no hidden costs and discounts for multi-year sign ups

## Why work with us:

The Picker Institute is an international charity working across health and social care. Our work is:

- **Conducted by experienced staff** who are experts in staff engagement, market research and online surveys.
- **Completed to the highest quality**, with regular checks to ensure accuracy. We are ISO27001 accredited.
- **Handled by a dedicated project manager**, available to guide you through the process and answer any questions.
- **Approached in a collaborative and flexible manner**, ensuring a useful and clear end product.

# About Picker

Picker is a leading international healthcare charity who carry out research to understand individuals' needs and their experiences of care.

We work with NHS trusts, government bodies, charities, academic institutions and commercial organisations, and are an approved contractor for the CQC.

Our eight Principles of Person Centred Care provide an internationally renowned quality improvement framework.



Fast access to reliable health advice



Effective treatment delivered by trusted professionals



Continuity of care and smooth transitions



Involvement and support for family and carers



Clear information, communication, and support for self-care



Involvement in decisions and respect for preferences



Emotional support, empathy and respect



Attention to physical and environmental needs

We use the Principles as a framework to develop surveys and toolkits to assist organizations with research into understanding views and experiences of their patients, service users and staff to facilitate quality improvement.

Picker Institute Europe  
Buxton Court  
3 West Way  
Oxford OX2 0JB

Tel: + 44 (0) 1865 208100  
info@picker.org  
picker.org

Charity registered in England and Wales: 1081688  
Charity registered in Scotland: SC045048  
Registered Company Limited by Guarantee: 03908160

## Contact us

For more information please contact us  
clientdevelopment@pickereurope.ac.uk  
or call 01865 208100