

2016 Children and Young Person's Survey

The 2016 *Children and young people's inpatient and day case survey* collected the views of almost 35,000 children, young people and parents in England during selected hospital visits. While many positive experiences were reported, the results also found that parents were more engaged than their young patient in some important elements of person-centred care such as communication, continuity of care and understanding treatments and procedures.

CHILDREN SAID...

PARENTS SAID...

Involvement

20%

of 8-11 year olds didn't feel involved in decisions about their care and treatment

4%

of parents of 8-11 year olds said staff didn't involve them in their child's care and treatment

13%

of 12-15 year olds felt the same

4%

of parents of 12-15 year olds said the same

Communication

10%

of 8 – 11 year olds said staff didn't explain how an operation or procedure had gone to them

3%

of parents of 8-11 year olds said staff didn't explain how their child's operation or procedure had gone

Coordination of care

13%

of 8 – 11 year olds didn't know what was going to happen next with their care when they left hospital

7%

of parents of 8-11 year olds said they didn't know what was going to happen next with their child's care when they left the hospital

10%

of 12-15 year olds felt the same

7%

of parents of 12-15 year olds said the same

Coordination of care

8%

of 8-11 year olds weren't given advice by a member of staff on how to look after themselves when they went home

5%

of parents of 8-11 year olds weren't given advice by a staff member on how to care for their child when they went home